



1 Light Mold Removal

2 Heavy Mold Removal

3 Standard Residential

4 Under Construction

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6 Air Purification

**NORMI™
Healthier Home
WARRANTY**

**Certificate
of
Sanitization**

*The Five-Step Mold Sanitization Protocol using NORMI™ Approved products has been designed to provide a limited process that can be used by a NORMI™ trained QMR or CMR to remove light visible mold contamination in excess of 15 sqft (State of Maryland is 10 sqft). This sanitization protocol cannot be used on heavily visible mold-contaminated buildings. The use of NORMI™ Approved products in this protocol will provide one of industry's best long-term solutions and can qualify the building owner to receive a CERTIFICATE OF SANITIZATION from NORMI™. In the resale of the building the CERTIFICATE OF SANITIZATION is an invaluable document for the owner to provide the buyer concerning the building's maintenance history. *Light mold defined as "no depth by scraping"*

PROTOCOL REQUIREMENTS

- This protocol is designed to remove mold from a building that has a light mold contamination. Mold contamination is considered "light" if it is unable to be removed by gentle scraping the surface with a credit card. All mold-contaminated areas must be accessible and made clean and dry. Optional Ozonation may be used if there are any inaccessible potentially contaminated areas and surfaces but shall not replace mechanical removal of mold contamination (using the NORMI™ Approved Ozonation Process of 12,000 mg/h for every 16,000 cu. ft. of living area over 24 hour period). The HVAC system must be included in the sanitization process, meaning it should be evaluated by an HVAC contractor to determine if duct-cleaning or coil-cleaning is required. If no cleaning is required, you may proceed with this protocol.
- The entire mold removal process must be under the guidance and control of a Project Coordinator who is a trained NORMI™ Qualified Mold Remediator [QMR] or Certified Mold Remediator [CMR].
- Application of NORMI™ Approved chemical products must be completed by a NORMI™ Certified Biocide Applicator [CBA], Qualified Mold Remediator [QMR], Certified Mold Remediator [CMR], or Advanced Anabec Applicator [AAA].
- This protocol must use only NORMI™ Approved products.
- A fee must be deposited with NORMI™ upon submission for the CERTIFICATE OF SANITIZATION, however the CERTIFICATE OF SANITIZATION will only be issued upon a final review and approval.
- The mold sanitization project, including issuing a CERTIFICATE OF SANITIZATION, will be according to the following NORMI™ FIVE-STEP PROTOCOLSM.

STEP 1. PRE-SCREENING BY NORMI™ Mold Inspector, Assessor, or Remediator

- The CMI or CMR will perform Pre-screening and determine the Project's Protocol then submit a request for the project to qualify for a CERTIFICATE OF SANITIZATION. Pictures are required to show contaminated areas.
- Submit pre-screen samples to EnviroScreening, LLC (request photos) and take digital photos to document each sample's location. A minimum of 4 samples is required for the first 1000 sq. ft. area of the building with an additional test sample required for each additional 500 sq. ft. or part thereof. Gutted areas of buildings require only one-half the number of test samples.

STEP 2. APPLICATION OF NORMI™ APPROVED PREPARATION PRODUCT

- Application of NORMI™ Approved products for mold removal will be done only by a NORMI™ certified CBA, QMR, CMR, or AAA. The HVAC system must be cleaned if and as required by the HVAC contractor.

STEP 3. APPLICATION OF NORMI™ APPROVED PROTECTANT

- Application of NORMI™ Approved products will be applied to all surfaces.

STEP 4. POST-SCREENING BY NORMI™ Mold Inspector, Assessor, or Remediator

- The NORMI™ CMI, CMA, or CMR will perform the Post-screening. Post-Screening tests will include one Air-O-Cell sample outside (as your baseline) and one sample per 1000 sq. ft. per level inside. If the building is not closed to the outside (windows or exterior doors have been removed), the same number inside swab samples may be substituted for the Air-O-Cell tests—no outside sample required if the substitution is made.

STEP 5. NORMI™ CERTIFICATE OF SANITIZATION ISSUED

- After receiving the above data NORMI™ will issue a CERTIFICATE OF SANITIZATION to the building owner once it reviews and approves the Project Coordinator's application.

NORMI™ reserves the right to conduct a detailed review of this protocol, a visual onsite inspection, or personal interview with the property owner, as it deems prudent, to validate the issuance of this certificate.

Because this is an automated program, the NORMI™ CERTIFICATE OF SANITIZATION will be issued immediately without prejudice but only become valid after the application is properly reviewed by the NORMI™ Division of Standards and Compliance.

The Five-Step Heavy Visible Mold Removal Protocol combining a mold removal process with application of NORMI™ Approved Products has been designed to provide a protocol that can be used by a NORMI™ trained QMR or CMR to remove extensive visible mold contamination in excess of 15 sqft (State of Maryland is 10 sqft). Soda Blasting, Dry Ice Blasting, Sanding or any other approved mechanical process is accepted as a way to kill and remove visible mold contamination. The use of NORMI™ approved products in this protocol will provide one of industry's best long term solutions and can qualify the building owner to receive a CERTIFICATE OF SANITIZATION from NORMI™. In the resale of the building the CERTIFICATE OF SANITIZATION is an invaluable document for the owner to provide the buyer concerning the building's maintenance history.

PROTOCOL REQUIREMENTS

- This protocol is designed to remove visible mold from a building that has heavy or extensive mold contamination. All mold-contaminated areas must be accessible and made clean and dry. Optional Ozonation may be used if there are any inaccessible potentially contaminated areas and surfaces, however, ozonation by itself cannot qualify as an acceptable mold remediation technique (using the NORMI™ Approved Ozonation Process 12,000 mg/h for every 16,000 cu. ft. of living area over 24 hour period). The HVAC system must be included in the sanitation process, meaning it should be evaluated by an HVAC contractor to determine if duct-cleaning or coil-cleaning is required. If no cleaning is required, you may proceed with this protocol.
- The entire mold removal process must be under the guidance and control of a Project Coordinator who is a trained NORMI™ Qualified Mold Remediator [QMR] or Certified Mold Remediator [CMR].
- Application of NORMI™ Approved chemical products must be completed by a NORMI™ Certified Biocide Applicator [CBA], Qualified Mold Remediator [QMR], Certified Mold Remediator [CMR], or Advanced Anabec Applicator [AAA].
- This protocol must use only NORMI™ Approved products.
- A fee must be deposited with NORMI™ upon submission for the CERTIFICATE OF SANITIZATION, however the CERTIFICATE OF SANITIZATION will only be issued upon a final review and approval.
- The mold sanitization project, including issuing a CERTIFICATE OF SANITIZATION, will be according to the following NORMI™ FIVE-STEP PROTOCOL:

STEP 1. PRE-SCREENING BY NORMI™ Mold Inspector, Assessor, or Remediator

- The CMI, CMA, or CMR will perform Pre-screening and determine the project's Protocol then submit a request for the project to qualify for a NORMI™ CERTIFICATE OF SANITIZATION.
- Submit pre-screen samples to EnviroScreening, LLC (request photos) and take digital photos to document each sample's location.
- A minimum of 4 samples is required for the first 1000 sq. ft. area of the building with an additional test sample required for each additional 500 sq. ft. or part thereof. Gutted areas of buildings require only one-half the number of test samples.

STEP 2. APPLICATION OF NORMI™ APPROVED PREPARATION PRODUCT

- Mold removal or remediation will be done by a NORMI™ CMR. Application of NORMI™ approved products for mold removal will be done only by a NORMI™ certified CBA, QMR, CMR, or AAA. The HVAC system must be cleaned if and as required by the HVAC contractor.

STEP 3. APPLICATION OF APPROVED PROTECTANT

- Application of NORMI™ approved products will be applied to all exposed interior surfaces.

STEP 4. POST-SCREENING BY NORMI™ Mold Inspector, Assessor, or Remediator

- The NORMI™ CMI, CMA, or CMR will perform the Post-screening. Post-Screening tests will include one Air-O-Cell sample outside (as your baseline) and one sample per 1000 sq. ft. per level inside. If the building is not closed to the outside, the same number inside swab samples may be substituted for the Air-O-Cell tests—no outside sample required if the substitution is made.

STEP 5. NORMI™ CERTIFICATE OF SANITIZATION ISSUED

- After receiving the above data NORMI™ will issue a NORMI™ CERTIFICATE OF SANITIZATION to the building owner once it reviews and approves of the Project Coordinator's application.

NORMI™ reserves the right to conduct a detailed review of this protocol, a visual onsite inspection, or personal interview with the property owner, as it deems prudent, to validate the issuance of this certificate.

Because this is an automated program, the NORMI™ CERTIFICATE OF SANITIZATION will be issued immediately without prejudice but only become valid after the application is properly reviewed by the NORMI™ Division of Standards and Compliance.

#3—Standard Residential/Commercial Protocol

The STANDARD Residential/Commercial Protocol using NORMI™ Approved Products is designed for single or multiple family as well as qualified commercial projects where the occupied space consists of finished surfaces (call for approval before offering this protocol to a project outside the scope of this protocol), for the peace of mind of the property-owner and to serve as an initial foundation for the NORMI™ Warranty Program. In the resale of the building, the NORMI™ CERTIFICATE OF SANITIZATION is an invaluable document for the owner to provide the buyer concerning the building's maintenance history.

PROTOCOL REQUIREMENTS

- This protocol is designed to insure that a building does not have a level of mold contamination that exceeds the "normal/expected" range. To receive a NORMI™ CERTIFICATE OF SANITIZATION all Protocol Steps must be included regardless of the perceived value of each. If there are any visible mold-contaminated areas found, those specific areas must be treated using the techniques specifically applicable to the situation as found in #1 and #2 Sanitization Protocol, before proceeding with this protocol.
- The HVAC system must be included in the sanitation process, meaning it should be evaluated by an HVAC contractor to determine if duct-cleaning or coil-cleaning is required. If no cleaning is required, you may proceed with this protocol.
- The entire process must be under the guidance and control of a Project Coordinator who is a trained NORMI™ Certified Mold Inspector [CMI], Mold Assessor [CMA], Mold Remediator [CMR], or Biocide Applicator [CBA].
- Application of NORMI™ Approved preparation, protectant, or encapsulate products must be completed by a NORMI™ Certified Biocide Applicator [CBA] or Advanced Anabec Applicator [AAA].
- Due to proven effectiveness and green technology safety, only NORMI™ Approved products can be used to secure this Certificate of Sanitization.
- A fee must be deposited with NORMI™ upon application for a NORMI™ CERTIFICATE OF SANITIZATION .
- The mold sanitization project, including issuing a NORMI™ CERTIFICATE OF SANITIZATION, will be according to this NORMI™ STANDARD RESIDENTIAL/COMMERCIAL PROTOCOL.

STEP 1. PRE-SCREENING BY NORMI™ CMI, CMA, OR CMR

- The CMI, CMA, or CMR will perform Pre-screening and determine if the project qualifies for the Standard Residential/Commercial Protocol, then submit an application a NORMI™ CERTIFICATE OF SANITIZATION.
- Submit swab samples to EnviroScreening, LLC (request photos) and take digital photos to document each sample location. A minimum of 4 samples is required for the first 1000 sq. ft. area (or less) of the building with an additional test sample required per each additional 500 sq. ft or part thereof.

STEP 2. OZONATION AND HVAC CLEANING

- This Sanitization process may use Ozonation to insure both air borne and surface mold is destroyed. This will be done only by a NORMI™ CMI, CMA, or CMR using the NORMI™ Approved Ozonation Process (12,000 mg/h for every 16,000 cu. ft. of living area over 24 hour period). The HVAC system must be cleaned if and as required by HVAC contractor and ozonated.

STEP 3. APPLICATION OF APPROVED PREPARATION/PROTECTANT PRODUCTS

- Application of NORMI™ approved products will be applied to all surface Priority One touch-points (as seen on the NORMI Protectant Maintenance Schedule—Appendex 1) and complete fogging is required, electronics should be turned off during this process.

STEP 4. POST-SCREENING BY NORMI™ CMI, CMA, OR CMR

- The CMI, CMA, or CMR will perform the Post-screening. Submit to NORMI™ including all lab reports and photos. The CMI, CMA, or CMR will perform NORMI™ Post-Screening tests that include one Air-O-Cell sample outside (as your baseline) and one Air-O-Cell sample per 1000 sq. ft. per level inside.

STEP 5. NORMI™ CERTIFICATE OF SANITIZATION ISSUED

- After receiving the above data NORMI™ will issue a NORMI™ CERTIFICATE OF SANITIZATION to the property-owner when it approves of the Project Coordinator's application

NORMI™ reserves the right to conduct a detailed review of this protocol, a visual onsite inspection, or personal interview with the property owner, as it deems prudent, to validate the issuance of this certificate. Because this is an automated program, the NORMI™ CERTIFICATE OF SANITIZATION will be issued immediately without prejudice but only become valid after the application is properly reviewed by the NORMI™ Division of Standards and Compliance.

The UNDER CONSTRUCTION Protocol combines techniques designed to create a cleaner environment at various stages of construction and for all areas of the project. The use of NORMI™ Approved products in this protocol will provide one of the industry's best long-term solutions and can qualify the building owner to receive a NORMI™ CERTIFICATE OF SANITIZATION. In the resale of the building the NORMI™ CERTIFICATE OF SANITIZATION is an invaluable document for the owner to provide to the potential buyer concerning the building's maintenance history. This protocol may also qualify the home for warranties offered by manufacturers of some of the NORMI™ Approved products included herein. *UNDER CONSTRUCTION is defined as a new home construction project, home addition, exposed substrate crawlspaces, attics, and other places where construction elements are exposed.

PROTOCOL REQUIREMENTS

- This protocol is designed to create a mold-free environment for all areas of the building project. Optional Ozonation may be used if there are any inaccessible potentially contaminated areas and surfaces (using the NORMI™ Approved Ozonation Process 12,000 mg/h for every 16,000 cu. ft. of living area over 24 hr. period).
- Any mold removal in excess of 15 sqft (10 sqft in Maryland) requires the use of protocol 1 or 2. If less than these amounts are present using this protocol, the process must be under the guidance and control of a Project Coordinator who is a trained NORMI™ Certified Mold Inspector [CMI], Mold Assessor [CMA], Mold Remediator [CMR], or Biocide Applicator [CBA] or Advanced Anabec Applicator [AAA].
- Application of NORMI™ Approved preparation, protectant, and encapsulate products must be completed by a NORMI™ Certified Biocide Applicator [CBA] or Advanced Anabec Applicator [AAA].
- This protocol must use only NORMI™ approved products due to their proven effectiveness.
- A fee will be deposited with NORMI™ upon application for a NORMI™ CERTIFICATE OF SANITIZATION .
- The mold sanitization project, including issuing a NORMI™ CERTIFICATE OF SANITIZATION will be according to the following NORMI™ UNDER CONSTRUCTION PROTOCOL:

STEP 1. PRE-SCREENING

- The CMI, CMA, AAA, or CMR will perform Pre-screening and determine the level of contamination in the building, then submit an application for the project to qualify for a NORMI™ CERTIFICATE OF SANITIZATION
- Submit Air-O-Cell samples to EnviroScreening, LLC. A minimum of two (2) inside samples is required for the first 1000 sq. ft. area of the building with an additional test sample required per each additional 1000 sq. ft or part thereof. In addition, one (1) outside Air-O-Cell sample is required.

STEP 2. DRY-IN, FRAMING, SUBSTRATE EXPOSED STAGE

- In preparation for the NORMI™ CERTIFICATE OF SANITIZATION, the process must begin at dry-in or framing stage AFTER windows and doors are installed but BEFORE drywall is installed. For crawlspaces and attics, insulation should be removed and all construction elements exposed for chemical treatment.

STEP 3. APPLICATION OF APPROVED PROTECTANT by CBA or AAA

- Application of NORMI™ Approved protectant will be applied to all exposed porous and non-porous surfaces.
- Where possible, ozonation and dehumidification will be utilized according to the NORMI™ Approved Ozonation Process 12,000 mg/h for every 16,000 cu. ft. of living area over 24 hour period. The dehumidification process should run concurrently with the ozonation process.

STEP 4. POST-SCREENING BY NORMI™ CMI, CMA, OR CMR

- The CMI, CMA, AAA, or CMR will perform the Post-screening. Submit the application for NORMI™ CERTIFICATE OF SANITIZATION including all lab reports and photos to NORMI™. The CMI, CMA, AAA, or CMR will perform Post-Screening tests that include one Air-O-Cell sample outside (as your baseline) and one sample per 1000 sq. ft. per level inside. The same number inside tape lift samples may be substituted for the Air-O-Cell tests—no outside sample required if the substitution is made.

STEP 5. NORMI™ CERTIFICATE OF SANITIZATION ISSUED

- After receiving the above data NORMI™ will issue a NORMI™ CERTIFICATE OF SANITIZATION to the building owner providing it approves of the Project Coordinator's application

NORMI™ reserves the right to conduct a detailed review of this protocol, a visual onsite inspection, or personal interview with the property owner, as it deems prudent, to validate the issuance of this certificate. Because this is an automated program, the NORMI™ CERTIFICATE OF SANITIZATION will be issued immediately without prejudice but only become valid after the application is properly reviewed by the NORMI™ Division of Standards and Compliance.

The SURFACE Protection Protocol using NORMI™ Approved Products is designed for residences and commercial applications, for the peace of mind of the owner or occupants and to serve as an initial foundation for the NORMI™ Healthier Home Warranty Program. This program is based on ATP Luminometer screening as trained in the NORMI™ CBA Training program and is designed to reduce overall biological contamination on surfaces without identifying specific organisms. In no case will this protocol serve to replace protocol designed specifically to deal with mold contamination. **NOTE: Each protocol requires certain specific certifications. Please insure your training matches the appropriate protocol as outlined on the NORMI™ CoS Training Requirements list.**

PROTOCOL REQUIREMENTS

- This protocol is designed to insure that a building does not have a level of biological contamination on specific “touch-point” surfaces that exceeds the designated “safe” range at a specific point in time. To receive a NORMI™ Certificate of Surface Sanitization all Protocol Steps must be included regardless of the perceived value of each. If there are any visible mold-contaminated areas found, those specific areas must be treated using the techniques specifically applicable to the situation as found in #1 and #2 Sanitization Protocol, before proceeding with this protocol. This protocol is NOT designed to be used as a substitute for the standard mold inspection or remediation processes.
- The entire process must be completed under the direction, guidance, and control of a NORMI™ Certified Biocide Applicator [CBA] or Certified Mold Assessor [CMA] within the scope of his training as approved by NORMI™.
- In this protocol, application of NORMI™ Approved preparation, protectant, or encapsulate products must be completed by a NORMI™ Certified Biocide Applicator [CBA] or Advanced Anabec Applicator [AAA].
- Due to proven effectiveness and green technology safety, only NORMI™ Approved products can be used to apply for this certificate to control biological contamination on surfaces.
- A fee will be deposited with NORMI™ upon application for a NORMI™ CERTIFICATE OF SURFACE SANITIZATION.
- The sanitization project, including issuing a NORMI™ CERTIFICATE OF SURFACE SANITIZATION, will be according to this NORMI™ SURFACE PROTECTION PROTOCOL.

STEP 1. ATP LUMINOMETER PRE-SCREENING by NORMI™ CBA or CMA

- The NORMI™ CBA or CMA will perform Pre-screening using an ATP Luminometer and determine if the project qualifies for the Surface Protection Protocol. This Sanitization process requires ATP Luminometer screening and provides a ONE-STEP (Step 3 only, eliminate Step 2) clean-up when no touch-point reading exceeds 150 RLU.
- When any touch-point reading exceeds 150 RLU, the areas between two touch-points must receive the TWO-STEP process (Step 2 and Step 3 must be completed on each touch-point as defined in this section).
- Pre-Screening will include a minimum of two (2) pre-screening samples in every 1000 square feet of floor space.

STEP 2. APPLICATION OF APPROVED PREPARATION PRODUCT by NORMI™ CBA or AAA

- Application of NORMI™ approved preparation products will be applied to all surface areas and must be applied as trained within the scope of the CBA or AAA Training.

STEP 3. APPLICATION OF APPROVED PROTECTANT by NORMI™ CBA or AAA

- Application of NORMI™ approved protectant products will be applied to all surface areas and must be applied as trained within the scope of the CBA or AAA Training.

STEP 4. POST-SCREENING by NORMI™ CBA or CMA

- The NORMI™ CBA or CMA will perform the Post-screening and submit to NORMI™. All touch-points must read below 50 RLU or re-sanitized until they do. Then the area is considered to be “contact safe”. Post-Screening will include a minimum of two (2) post-screening samples in every 1000 square feet of floor space.

STEP 5. NORMI™ CERTIFICATE OF SURFACE SANITIZATION ISSUED

- After receiving the above data NORMI™ will issue a NORMI™ CERTIFICATE OF SURFACE SANITIZATION to be delivered or mailed to the property owner.

NORMI™ reserves the right to conduct a detailed review of this protocol, a visual onsite inspection, or personal interview with the property owner, as it deems prudent, to validate the issuance of this certificate.

Because this is an automated program, the NORMI™ CERTIFICATE OF SANITIZATION will be issued immediately without prejudice but only become valid after the application is properly reviewed by the NORMI™ Division of Standards and Compliance.

The *AIR Purification Protocol* using NORMI™ Approved Products is designed for residences and commercial applications, for the peace of mind of the owner or occupants and to serve as an initial foundation for the NORMI™ Healthier Home Warranty Program. This program is based on Air and Surface Sampling techniques as trained in the various NORMI™ training programs. In no case will this protocol serve to replace protocol designed specifically to deal with mold contamination. **NOTE: Each protocol requires certain specific certifications. Please insure your training matches the appropriate protocol as outlined on the NORMI™ CoS Training Requirements list.**

PROTOCOL REQUIREMENTS

- This protocol is designed to insure that a building does not have a level of indoor air contamination that exceeds the “normal/expected” range, utilizing mold as a surrogate screening technique. To receive a NORMI™ Certificate of Air Sanitization all protocol steps must be included regardless of the perceived value of each. If there are any visible mold-contaminated areas found, those specific areas must be treated using the techniques specifically applicable to the situation as found in #1 and #2 Mold Sanitization Protocol, before proceeding with this protocol. **This protocol is NOT designed to be used as a substitute for a standard full assessment mold inspection or remediation processes.**
- The entire process must be under the direction, guidance, and control of a NORMI™ QST or PSP within the scope of his NORMI™ training.
- Due to proven effectiveness and green technology safety, only NORMI™ Approved products can be used to reduce particulate counts and inhibit growth of bacteria and fungi (mold) on surfaces.
- A fee will be deposited with NORMI™ upon Approval for a NORMI™ CERTIFICATE OF AIR SANITIZATION
- The sanitization project, including issuing a NORMI™ CERTIFICATE OF AIR SANITIZATION, will be according to this NORMI™ AIR PURIFICATION PROTOCOL:

STEP 1. PRE-SCREENING by NORMI™ QST or PSP

- The NORMI™ QST or PSP will perform Pre-screening using air and surface screening techniques and determine if the project qualifies for the Air Purification Protocol. This Sanitization process requires either air, surface sampling, or a combination of both based on the training of the supervising NORMI™ QST or PSP. Pre-Screening will include a minimum of two (2) pre-screening samples in every 1000 sq. ft. of floor space.

STEP 2. INSTALLATION OF NORMI™ APPROVED AIR PURIFICATION

- Installation of NORMI™ approved air purification equipment must be completed within the parameters of NORMI™ IAQ Solution Training and such air purification equipment be documented by serial number on the verification section of the application. A copy of the IAQ Blueprint will be included in the application by attachment.

STEP 3. INSTALLATION OF NORMI™ APPROVED DATA LOGGER

- Installation of NORMI™ approved data loggers (one per HVAC system at the thermostat) will be made and those loggers documented by serial number on the verification form.

STEP 4. POST-SCREENING by NORMI™ QST or PSP

- The NORMI™ QST or PSP will perform the post-screening and determine that the project has qualified for the Air Purification Protocol. Such screening should be done no sooner than five (5) business days from the installation of the protocol, no later than ten (10) business days, and no “mixed” sample reading on any individual sample should exceed “normal/expected” ranges. Post-Screening will include a minimum of ONE Post-screening sample in every 1000 sq. ft. of floor space per level and can include either air-o-cell or swab sampling, based on the training of the supervising NORMI™ QST or PSP.

STEP 5. NORMI™ CERTIFICATE OF AIR SANITIZATION ISSUED

- After receiving the above data NORMI™ will issue a NORMI™ CERTIFICATE OF AIR SANITIZATION to be delivered or mailed to the property owner.

NORMI™ reserves the right to conduct a detailed review of this protocol, a visual onsite inspection, or personal interview with the property owner, as it deems prudent, to validate the issuance of this certificate. Because this is an automated program, the NORMI™ CERTIFICATE OF SANITIZATION will be issued immediately without prejudice but only become valid after the application is properly reviewed by the NORMI™ Division of Standards and Compliance.

NORMI Protectant Maintenance Schedule



"Touchpoints" is a way of evaluating how objects in an environment are handled, how often they are touched, and by how many people. EVERY ENVIRONMENT is used differently so it is important to understand the schedule of re-applying the NORMI approved protectant based on the way that specific object is used in that specific environment. This "NORMI Protectant Maintenance Schedule" is a checklist provided for this very purpose and annual compliance checkups could result in long-term warranties. During the re-application process it is imperative that the manufacturer recommendations for usage be strictly followed according to label guidelines. If, for some reason, you need a copy of those guidelines, please request those from your NORMI Certified Biocide Applicator.

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KEY	Explanation	Thought Provoker
CONSTANTLY Touched Every 30 Days	Priority ONE --These touchpoints are high touch areas where contact is made several times a day by several people	<ul style="list-style-type: none"> * Computer Keyboards * Appliances and Equipment * Public Bathrooms * Public Countertops * Shopping Carts * Door handles/knobs * Toilet Handles
FREQUENTLY Touched Every 90 Days	Priority TWO --These touchpoints are areas that are touched daily	<ul style="list-style-type: none"> * Light Switches * Test Equipment * Arms of Chairs * Conference Areas * Wheelchairs and Walkers
SELDOM Touched Every Year	Priority THREE --These touchpoints are areas that are touched weekly	<ul style="list-style-type: none"> * Exterior Surfaces * Window Treatments * Mops & Brooms * Vacuum Equipment * Carpets and Upholstery * Storage Areas and Closet
RARELY Touched Every 3 Years	Priority FOUR --These touchpoints are rarely touched, sometimes never touched	<ul style="list-style-type: none"> * Ceilings * Some Walls * Wall Hangings * Enclosed Areas/Attics * HVAC Registers/Ducts

PRIORITY	AREA/ITEM	Screened
ONE		
NORMI		

PRIORITY	AREA/ITEM	Screened
THREE		
NORMI		
FOUR		

PRIORITY	AREA/ITEM	Screened
TWO		

*FOG	SqFt of Interior Space:	
	SqFt of Attic Area:	
	SqFt of Crawl/Basement:	
	HVAC Ductwork:	

*** FOGGING replaces the Priority Three and Four items because it is included in the renewal fee.**